How to Determine your SYNC Software and Database Version:

Go to your vehicle, on the home screen press the "settings" icon		Phone 6:44 N Navigation 1.1 km Audette St KC1 DET2 MLB T6 3out 80s on 8 Cal/kryl Highway Hits 1 tat Wavo Margyile Minimum Volume 2 2 2 Climate
Press the "Help" button and next, press the "System Information" button		Add a phone 6:43 Cock System Information Solved Solved Solved Divining Restrictions Vehicle To believe For help contact SYNO Support 1-877-945-3648 Minimum Volume Climate Off
The third line displays your software version, the last line shows your Database Version		Add a phone 6:43 System Information Sorial Number: XMC230f Z Vehicle Identification Number (VIII): IF CCPU S/W Venion: 4.32, 12285 Navigation Application Venion: 2.15.30 Map Database Venion: A3
Note: It may be helpful to take a picture of this screen to capture the S/W and Map Database version information, or record it below.		Version: 4.32. 12285 se Version: A3
CCPU S/W Version: 4.32. 12285	- [
Map Database Version: A3 = A10/B10 You have the latest map update. Check back for future releases. = Other Database Version Continue to next step.		
Look at the last five digits of the CCPU S/W Version (in shaded area above) and complete one of the actions below:		
Last five digits:		Action:
Greater than or Equal to 12285		Continue to purchase
10337, 11038, 11063, 11081, 11134, 12023, 12156		Visit owner.ford.com or owner.lincoln.com to update your SYNC software prior to installing this map update.
10212, 10308, 12058		Your vehicle requires a software update from the dealer. Please contact your local dealer to schedule an appointment.