

## Ford, Lincoln and Mercury HDD Navigation System Map Update Application Number FAQ's

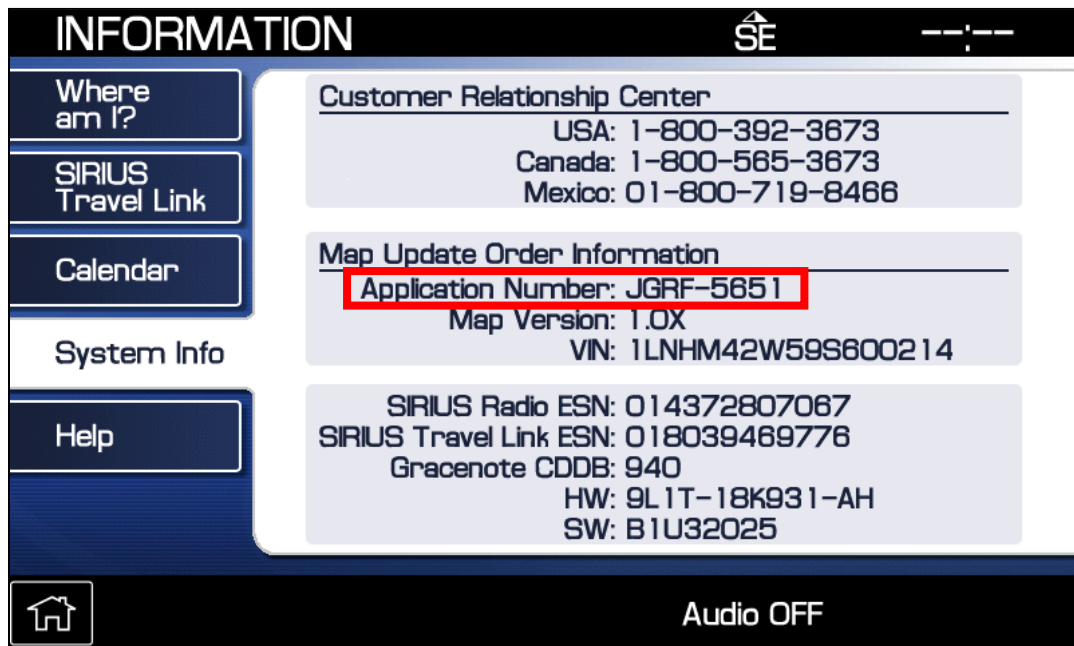
- 1.) I want to purchase a map update for my Navigation System online or over the phone and am told I need to have my system's Application Number. What is this Application Number?

**Answer:** The Application Number is an 8-digit alpha-numeric code that serves as a unique identifier for your Ford, Lincoln or Mercury Navigation System. You need to provide this at the time of purchase in order for us to issue a license key that will be used to perform the map update process.

- 2.) How do I locate my Navigation System's Application Number?

**Answer:** The Application Number can be located on the System Info screen within your Navigation System's Information Menu as shown in Fig.1 below.

**Fig. 1: System Info Screen**



- 3.) Who can I speak to if I still have questions regarding how to locate my Navigation System's Application Number or if I need assistance completing the check-out process online?

**Answer:** For additional questions or support, please contact us toll-free at (877) 628-6274.

- 4.) Once I have my new map DVD, how do I perform the update to the Navigation System?

**Answer:** Your new map update DVD will come with an instruction guide for how to perform the update to your Navigation System. Follow the step-by-step instructions to completion.