How to Determine your SYNC Software and Database Version:

Go to your vehicle, on the home screen press the “settings” icon

Press the “Help” button and next, press the “System Information” button

The third line displays your software version, the last line shows your Database Version

Note: It may be helpful to take a picture of this screen to capture the S/W and Map Database version information, or record it below.

CCPU S/W Version: 4.32.12285

Map Database Version: A3

CCPU S/W Version: 4.32.12285 → □.□□.□□□□□

Map Database Version: A3 → □□

= **A11/B11** You have the latest map update. Check back for future releases.
= **Other Database Version** Continue to next step.

Look at the last five digits of the CCPU S/W Version (in shaded area above) and complete one of the actions below:

Last five digits:	**Action:**
Greater than or Equal to 12285	Continue to purchase
10337, 11038, 11063, 11081, 11134, 12023, 12156	Visit owner.ford.com or owner.lincoln.com to update your SYNC software prior to installing this map update.
10212, 10308, 12058	Your vehicle requires a software update from the dealer. Please contact your local dealer to schedule an appointment.